



**Trailways®**

**Your safety is important to us.  
That's why we're introducing our  
new Travel Trust Program**

Whether it's taking commuters to work, groups on vacation trips or sports and school teams to games, the safety of our passengers has always been our top priority. Now, more than ever, we want you to know about our intensified cleaning, disinfecting, distancing and prevention practices to support the health and wellbeing of all our passengers.

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## **Susquehanna Trailways COVID-19 Response Plan**

### **Commitment to Safety**

At Susquehanna Trailways, you can take comfort in knowing your safety is our #1 priority. In response to COVID-19, we have implemented enhanced cleaning and sanitation procedures for all our buses to support the health and wellbeing of our customers.

### **Cleanliness and Sanitization**

All our motor coaches are thoroughly cleaned on a daily basis before and at the end of each trip with a hospital grade cleaner, disinfectant, and deodorizer. We clean all high-touch surfaces including handrails, windows, seatbelts, seats, headrests, restroom door handles and restroom interiors. During multi-day charters, drivers will wipe down high touch surfaces with disinfectant wipes at the end of each day and will also ensure hand sanitizer and cleaning supplies are available for passenger use.

### **Social Distancing**

We encourage our customers to practice social distancing while boarding and exiting the bus and to take advantage of the extra space onboard our buses to spread out whenever possible. Your bus is yours to use for your group. This means you control the number of guests per bus and how far they sit from each other. Your driver is required to wear a mask while in face to face contact and is trained in social-distancing protocols.

### **Compliance**

We continually monitor the latest updates and most current information from the CDC regarding COVID-19 while partnering with the American Bus Association and the United Motorcoach Association in identifying and implementing best practices for COVID-19 prevention.



You can rest assured when booking with Susquehanna Trailways that we will be diligent in our commitment to providing you with the cleanest and safest motor coach transportation in the industry. If you have any questions or concerns regarding contact charters@susquehannabus.com or 570-323-5361.

**Sincerely, your Friends @ Susquehanna Trailways**

# Trailways®

As we restart our business here's some tips to help keep you safe.



## CDC Traveler Tips

Susquehanna Trailways continues to encourage passengers to follow these simple, effective tips from the Centers for Disease Control and Prevention before and during travel:



- Avoid close contact with people who are sick
- Avoid touching your eyes, nose, and mouth
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash
- Clean and disinfect high touch objects and surfaces using an approved cleaning spray or wipe
- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing
- If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol
- Passengers who feel sick or are experiencing symptoms should stay home
- Passengers are encouraged to wear a face covering

